

Flooring Care & Maintenance Instructions

The natural beauty of wood with a long-lasting finish will give you a lifetime to enjoy your new floor. Please follow the guidelines below to help maintain their original appearance for decades to come.

Wood floors are extremely hygienic and easy to keep clean.

Remember that frequency of maintenance of your floor depends not only on the foot traffic but also on how much care you take.

Daily Cleaning

For daily cleaning, it is sufficient to vacuum the floor with special hardwood floor attachments, sweep it clean with a soft broom or use a hard surface wipe kit like Bona.

Vacuuming

Never use an upright vacuum with beater bars. They can cause dents in your floor's finish.

Spot Cleaning Dirt

Footmarks and more stubborn dirt can simply be wiped away with a damp cloth. Please make sure that you always use cloths that have been well wrung out. Never treat the floor with wet rags or use excessive amounts of water.

Quickly Clean Up Spills

Avoid standing water, wipe spilled liquids immediately and let the floor dry completely.

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Protecting Floors From Foot Traffic

In areas vulnerable to greater dirt such as the door and entrance hall, it is advisable to put down protective mats.

Protecting Floors From Furniture

Felt rollers should be affixed to the base of furniture and drip trays should be placed under plant pots. Movable furniture should be fitted with soft rubber rollers. Place glides made of felt or some other fabric under the legs of furniture to prevent scratches. Clean the glides regularly to ensure that dust and grit do not become imbedded.

Avoiding Discoloration

Move your area carpets or throw rugs occasionally to maintain a uniform appearance in the floor's finish.

Low Humidity

During cold periods with increased heating or dry areas in the country, the indoor air humidity may become so low that the floor is prone to drying out. This may cause a certain amount of separation so that minor gaps appear in the flooring joints. Such problems can be overcome by the use of a room humidifier.

High Humidity

Periods of high humidity can cause the floor to grow and cup. Such problems can be avoided by having a de-humidifier. For best results, keep your humidity in the range of 35% - 60% with as little variation as possible.

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Avoid Sharp Footwear

Avoid walking on the floor with sharp, "stiletto" style high heel shoes or footwear with exposed nails or metal heel supports on shoes that could scratch or dent the floor.

Avoid Shoes That Trap Dirt and Gravel

Check shoes with soles that have deep treads to ensure that any trapped dirt or gravel won't scratch or dent the floor as these can leave indentations or scratches which is not covered under warranty.

Avoid Most Household Cleaning Products

Never use wax, oil-based detergents, or other household cleaning agents on your floor, since they may dull or damage the finish and leave a greasy film that makes floors slippery, maintenance more difficult, and refinishing impossible without deep sanding.

Avoid Scouring Substances

Scouring substances, wax or polish should never be used because they cannot penetrate the special layer of the upper surface and therefore result in it becoming dirty.

Use Specialized Wood Floor Cleaners

We recommend using a wood floor cleaner appropriate with the type of finish applied to periodically clean and maintain your floor.